

<b>Wodonga Senior Secondary College Policy Manual</b>	<b>200 OUR COLLEGE AS A SYSTEM 231 IT Team System</b>	Page: 1 of 1 Issue No: 1.0 Date: Sep 07
<b>SoF Reference Guide:</b> _____		
<b>Associated Processes:</b>		<b>Associated Documents:</b>

See page attached

*Systems View –draft*

*WSSC Systems View  
IT Team*

**VALUES –** As for College



**MISSION** - To provide an ICT Rich environment that enables WSSC to be the First Choice in Post Compulsory Education in Wodonga and a leader in eLearning and Education Management Systems.



**VISION** A dynamic, innovative ICT system ensuring WSSC is a world class contemporary education and service provider.



**RELATIONSHIPS**

Principal/leadership team	Other school clients
Pathways teams	Other education providers
staff /students/parents/community	Potential Clients
KLAs	<b>IT Team</b>

**PROCESSES**

Logging computer problems	Staff support and Training
ID Attend – users and modifications	Supporting Learning
SIMS – users and development	Strategic Planning
LMS – users and development	Budget and development
Roll out of new systems	Administration
Trouble shooting (myriad)	Rosters and Leave
Potential Client contact and negotiations	Development and modification of
Communication	Documentation
Evaluation and Review	
Systems monitoring	
Computer Misuse	

**FEEDBACK**

**SUPPLIERS**

- DEECD
- Staff
- IT industry
- Principal & Leadership Group

**INPUTS**

- Staff
- Funding sources
- Facilities
- Students
- Community
- Parents
- Other Schools

**OTHER STAKEHOLDERS**

- Other Schools
- Wider Community
- Bushrangers
- TAC
- Industry
- City Council

**CLIENTS**

- Students
- Parents
- Community
- Employers
- Other schools

**OUTPUTS**

- Defined policies, processes and programs
- Effective use of ICT in the school
- Effective systems operating in other school clients
- High functioning ICT system in the school
- Effective teamwork & communication,
- High levels of elearning approaches in school

**RESULTS MEASURES**

- Documentation of policies, processes & programs
- ICT usage survey (students/parents/staff)
- Error survey
- System availability
- ICT reliability
- ICT satisfaction survey
- Take up of innovations and development

**TARGETS**

- Student-computer ratio better than like school
- Operational ??
- Data integrity assessed??
- All systems and processes documented
- Increasing markets for school products and services
- Recognition as leading IT provider
- All staff using applications confidently and effectively

**Lead Indicators**

- Client satisfaction statistics
- Records of use of applications
- Help desk data
- Record of system faults/problems

